

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE

#6 1-24-03

RECEIVED

INFORMATION DISCLOSURE
STATEMENT

Application No.
09/738,786

Docket Number
40101/01101

Technology Center 2100

Inventor(s)
Kevin McCombe et al.

Invention Tine

SYSTEM AND METHOD FOR MANAGING CLIENT PROCESSES

Commissioner for Patents P.O. Box 1450
Alexandria, VA 22313-1450

Certificate of Mailing

I hereby certify that this correspondence is being deposited with U.S. Postal Services as first class mail in an envelope addressed to:

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

By: Marcin Reg No. 48 19

7/17/03

- 1. In accordance with the duty of disclosure under 37 C.F.R. § 1.56 and in conformance with the procedures of 37 C.F.R. §§ 1.97 and 1.98 and M.P.E.P. § 609, attorneys for Applicant hereby brings the following references to the attention of the Examiner. The references are listed on the attached modified PTO Form No. 1449. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.
- 2. A copy of each patent, publication or other information listed on the modified PTO form 1449 is enclosed.
- 3. By submitting this Information Disclosure Statement, Applicant makes no representation that a search has been performed, of the extent of any search performed, or that more relevant information does not exist.

By submitting this Information Disclosure Statement, Applicant makes no representation that the information cited in the Statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

INFORMA	ATION DIS	SCLOSURI	E STATEMENT

Docket Number 40101/0110

By submitting this Information Disclosure Statement, Applicant makes no representation that the information cited in the Statement is, or is considered to be, in fact, prior art as defined by 35 U.S.C. §102.

Dated: 7/17/03

By:

Michael J. Marcin, (Reg. No. 48,198)

FAY KAPLUN & MARCIN, LLP 150 Broadway, Suite 702 New York, N.Y. 10038 (212) 619-6000 (telephone) (212) 619-0276 / (212) 208-6819 (facsimile)